Responsibility of the Management



## Integrated policy UNI EN ISO 9001, UNI EN ISO 14001, UNI ISO 45001

Mod. 5.2.a\_15 Rev.5 (par. 5.2 ISO 9001:2015)

The Top Management of La Sia Spa intended to adopt and maintain an efficient management system compliant with the UNI EN ISO 9001, UNI EN ISO 14001, UNI ISO 45001 standards, capable of continuously ensuring the compliance of the product / service with the requirements required by interested parties and applicable legislation. With a view to improving the Company Management System, La Sia Spa has analysed and considered the factors of its context, identified the interested parties, their needs and expectations, updating the mapping of the processes and developing a map of risks and opportunities, where are implemented the actions necessary to eliminate and / or reduce risks and, at the same time, seize the opportunities for continuous improvement of the organization.

The Integrated Policy of La Sia Spa is the expression of the Company's cultural and design identity:

- prescribes limits and measures for future actions,
- is expressed in writing in clear and understandable terms,
- is subject to change, but on a stable basis,
- it is reasonable and attainable,
- grants discretion to those who are responsible for its implementation.

The founding elements of this Policy are:

- · the technical needs of the engineering services offered,
- the mission of the Company,
- the vision of the Company,
- existing resources and constraints.

The Integrated Policy uses the Company Management System Manuals as implementation tools, documents that must not be an end in themselves, but must add value in order to demonstrate that they have planned, carried out and kept the processes under control, as well as to have implemented and continuously improved the performances of the Company. In fact, the definition of the strategic objectives and general guidelines of the Company Management is envisaged and then translated into the Integrated Policy which has as its main purpose that of establishing the behaviours that everyone must adopt in defining the objectives at various levels, in making choices and in governing the various processes.

The structural framework for defining the objectives that La Sia Spa sets itself in the pursuit of its Integrated Policy are:

- plan and monitor actions to address risks and opportunities with reference to the analysis of the Organization's context, the identification of relevant external and internal factors, the needs and expectations of the interested parties and the objectives formulated;
- engage in the optimization of business processes in order to achieve, through continuous improvement, the
  highest level of efficiency and effectiveness for the satisfaction of the system requirements, in compliance
  with environmental protection, the health and safety of workers, the quality of services, and the sustainability
  of the activities carried out; thus creating a quality, reliable, safe, punctual and flexible service with particular
  attention to the project verification service;
- develop the ability to respond to the needs and expectations of its customers and interested parties, monitoring and guaranteeing the quality of the product supplied and their degree of satisfaction, managing any complaints in a timely manner with the aim of increasing the efficiency, effectiveness, uniformity and quality of the products / services provided;
- promote actions to prevent and reduce the environmental impacts generated by its activities (with actions aimed at preventing pollution) and the risks to the safety of workers; promoting virtuous activities to overcome the applicable requirements;

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- promote actions for the consultation and participation of workers at all applicable levels and functions, and of the Workers' Safety Representative in the development, planning, implementation, performance and actions evaluation for the improvement of the health and safety management system at work.
- manage the selection of its suppliers with strong attention to their reputation in terms of social responsibility, technical performance and behaviour that respects legality;
- promote behaviour aimed at the continuous consolidation of the sector: Verification of Projects;
- undertake not to carry out project verifications where there are situations that may be in contrast with the independence and impartiality requirements of the specific verification activity;
- undertake to constantly guarantee the quality of the project verification service;
- La Sia Spa has chosen to implement the full integration of the BIM process into the entire system:
- Improving the operating process of "design" through the reduction of errors, duplication of interfaces and idle times by increasing productivity and interdisciplinary control through the application of the BIM system;
- Proposing BIM as the main design solution to most clients in order to guarantee quality levels that not only meet, but exceed the expectations of the market and the client;
- Equipping ourselves with an increasingly efficient data sharing and management environment in order to improve product quality, production sustainability and user satisfaction.

The entire staff of La Sia Spa is required to know the Integrated Policy and is involved in its application. La Sia Spa promotes knowledge of its Integrated Policy among its stakeholders.

Rome, 16/06/2021 The Management

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